

# WASTE NOT RECYCLED ART

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PLEASE include your name **AND** date of purchase on **EVERY** email, so we can quickly look up your order, and give you the information that you're looking for!!!

Please keep in mind that certain times are VERY busy for us, and your proofs may take several weeks to be emailed. We do our best to provide an approx. proof date, during our busiest holidays. We will also send a confirmation that we received your photos (usually within a day), so if you DO NOT receive this, we have not received your photos, and this could delay your order. We typically mail orders out within a week of approval, and the whole process normally takes 3-4 weeks... but PLEASE let us know if you need them by a particular date, so we can note your order, and make sure they arrive on time!

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**What is your name and the date of your order?**

**What address would you like your order shipped to?** (PLEASE let us know if your PayPal address is incorrect or if they are being sent directly to the gift recipient)

**Which item(s) did you order?**

(Please disregard the questions that do not apply to what you ordered- this is just a generic form that we email to everyone!)

**If you ordered Photo Letter Blocks, what would you like the blocks to spell or say?**

**What color do you want the blocks to be?** Black, Brown, White, Red, Blue, Green or a custom color

**What color do you want the photos to be?** Color, Muted Color, Sepia, Muted Sepia or Black&White

**What color font would you like us to use?** We think that in most cases WHITE shows up best- this is our default color for black, brown and white blocks. We will use a red font for red blocks, unless otherwise indicated.

**Is your order a gift?**

**If so, what is your requested delivery date?**

**Do you have any other special requests or questions about your order?**

If you saw something that you like in our store, please feel free to include a copy of the sample with your photos!

Please email the number of photos equal to the number of blocks ordered to:

**wastenotrecycledart@live.com**

The photos need to be **original size** and **unedited** (if you can), so that we can crop them and add your letters. If you're having a hard time choosing colors or photos, we would be happy to help you decide... please feel free to send extras!

Thanks again for your order and if you don't mind answering a few survey questions, it would be very helpful to us!

*Mandy and Greg*

## **If you don't mind sharing:**

### **How did you find us?**

- Etsy search
- Yahoo or Google search
- Pinterest
- HGTV.com
- Facebook
- another website selling the same product made by me
- an advertisement on another website or blog
- referred by a previous customer- please give them credit, so we can thank them!  
\_\_\_\_\_
- or somewhere else \_\_\_\_\_

### **What were you looking for when you found me?**

- a specific gift
- something handmade
- something personalized
- just browsing
- or something else \_\_\_\_\_

## **What made you decide to choose us over another store?**

- you're a previous customer or a friend was a previous customer
- how long we've been in business (the number of sales we have or that we've been making blocks since 2008)
- reading our customer feedback
- what our products look like in comparison to competing Etsy shops
- because we use all reclaimed materials, or our commitment to the environment
- you had a coupon code
- our customer service
- you saw them at one of our WNRA home parties or spoke with an Advisor about placing an order
- or any other reason: \_\_\_\_\_